

WATERFORD ESTATE - Purchase Order – Fibre-to-the-Home - FTTH
Date:

Name and Surname:			
Complex name/ Street name:			
Unit no / Street no:	Suburb:	Postal code:	Office no:
E-mail:	Mobile no:	Home no:	

Service Type	Service	Description	Billing Cycle	Data Cap	Price Rand	VAT Rand	Total Rand	Yes
FTTH	Activation	Service Activation fee	Once off		2.500.00	350.00	2.850.00	
STEP 1: Choose your equipment								
ONT Option 1	Equipment	Basic unit - T076 (no WIFI)		Rental fee	0.00	0.00	0.00	
ONT Option 2	Equipment	GigaCentre 844GE (WIFI)		Once off rental fee	1 200.00	168.00	1 368.00	
ONT Option 3	Equipment	GigaCentre 844GE (WIFI)	12 month contract	25Mbps , 50Mbps, 100Mbps, 200Mbps	0.00	0.00	0.00	
STEP 2: Choose your package								
FTTH	Capped	10Mbps	Monthly Pre-paid	20Gig	481.58	67.42	549.00	
FTTH	Capped	*25Mbps	Monthly Pre-paid	50Gig	613.16	85.84	699.00	
FTTH	Capped	*50Mbps	Monthly Pre-paid	100Gig	779.82	109.18	889.00	
FTTH	Capped	*100Mbps	Monthly Pre-paid	200Gig	1 095.61	153.39	1 249.00	
FTTH	Capped	*200Mbps	Monthly Pre-paid	400Gig	2 099.00	293.86	2 392.86	
FTTH	Uncapped	10Mbps	Monthly Pre-paid		642.98	90.02	733.00	
FTTH	Uncapped	*25Mbps	Monthly Pre-paid		928.94	130.06	1 059.00	
FTTH	Uncapped	*50Mbps	Monthly Pre-paid		1 214.04	169.96	1 384.00	
FTTH	Uncapped	*100Mbps	Monthly Pre-paid		1 785.96	250.04	2 036.00	
FTTH	Uncapped	*200Mbps	Monthly Pre-paid		3 100.00	434.00	3 534.00	

Data Bundles (including VAT)

10Gig	R 49.00	25Gig	R 99.00	50Gig	R 189.00	100Gig	R 349.00
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Installation details

Contact Name:	Mobile number:	Alternative number:
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Debit Order Details

Account Holder Name:	Bank Name:
Branch Name and Number:	Account Number:
Account Type:	Current / Savings
I (full name and surname) _____ hereby authorise Metrofibre Network (Pty) Ltd to debit my account with the total amount payable on my monthly account.	
Signature:	Date:

Declaration: I have read, understand and agree to the Terms and Conditions that accompany this application form, and declare that the information given is true and correct. <http://requests.metrofibresolutions.co.za/assets/MFNSubscriberTerms201506.pdf>

Signature: _____ Date: _____

INSTALLATION PROCESS

Your order will be processed immediately after the order has been signed by you and reached our office. The first step is to build the access line into your premises, and then install the connectivity equipment. Our Network Operation Centre (NOC) will send you an email with your connectivity account number, after the equipment is successfully installed. The connectivity account number is the number which must reference all payments to us. Your equipment user ID and password is for use in our NOC.

PAYMENTS

All services are pre-paid which means that the service will not be live unless Metrofibre has received the payment in its bank facilities and processed the payment. The different payment methodologies have various time implications, pending on the process involved to record and account for the payments. Payment for services can be made in the following manners:

EFT PAYMENTS and DIRECT DEPOSITS

An EFT payment can be made into our current account at:

Standard Bank – East Gate Branch - Code 018505 - Account number 372055427

Your deposit identifier must reflect your **connectivity account number** which was sent to you via email when your equipment was made live.

Payments may take 48 hours before it reflects in our bank facilities, depending on which Bank holds your account. After your payment reflects in our bank, it can take 24 hours to process the payment against your connectivity account, which will then render your connectivity live. The responsibility is on you as the user to ensure that your EFT payment is made in time for effective processing, and to avoid suspension of your connectivity account.

We will accept proof of payment in order to speed up the processing of your order. However, we will validate notice of your payment against the deposit into our account within 48 hours. Failing in validating the payment, will cause suspension of the connection.

DEBIT ORDER PAYMENTS

The order form makes provision for signing a debit order in favour of Metrofibre. If you have opted for this method of payment, Metrofibre will submit the debit order to your account at month end, and on successful receipt of your debit order, we will process the payment to your connectivity account.

CREDIT AND DEBIT CARD PAYMENTS

These payments are currently not available, but are in the process of being implemented.